

Billerica Library Community Resource Guide

Updated June 2024

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Abuse and Endangerment Hotlines

- Child At-Risk Hotline: (800) 792-5200
- Elder Abuse Hotline: (800) 922-2275
- Disabled Persons Protection Commission Abuse Reporting Hotline: (800) 426-9009
- National Human Trafficking Hotline: 1 (888)-373-7888 | Text: BeFree (233733)
- National Domestic Abuse Hotline: 1 (800) 799-SAFE (7233) | Text: “START” to 88788
- Suicide Hotline: 988 (call or text)

Addiction, Alcohol and Substance Abuse

MassHelpLine

Call or Text 833-773-2445 | Available 24/7

Are you or someone you care about struggling with mental health or substance use? Help is here. Call OR Text available.

Billerica Police Department's Community Line

(978) 215-9642

A general description of services are as follows:

- Teletherapy
- Case Management/Referral Services
- Access to Crisis Care
- General Support

Alcoholics Anonymous-District 21

978-957-4690

info@aaemassd21.org

Meetings: [First Congregational Church](#)

18 Andover Rd

Billerica, MA

- Sunday | 6:00 pm- Jekyll + Hyde
- Monday | 7:00 pm- Big Book
- Tuesday | 7:00 pm - K.I.S. (Keep it simple)
- Thursday | 7:30 pm - S.A.S.T.O. (Some are sicker than others)
- Friday | 7:00 pm - New Beginning

Narcotics Anonymous-Metro West Area

866.624-3578

Meetings: St Annes Episcopal Church

14 Treble Cove Road

Billerica, MA

- Thursday | 7:00pm – Recovery is a gift

Al-Anon

Al-Anon is a mutual support program for people whose lives have been affected by someone else's drinking.

- [North Billerica Meeting \(virtual\)](#)
Monday | 7:30 pm-8:30 pm
- [Lowell \(Christ Church United\)](#)
1 Bartlett St, Lowell, MA
Saturday | 9:30 am
- [Bedford \(First Parish on the Common\)](#)
75 Great Rd, Bedford, MA
Tuesday | 7:30 pm (only the first Tuesday of the month, the rest are virtual)
- [Tewksbury \(St Williams Church\)](#)
1351 Main St, Tewksbury, MA
Monday | 10:00 am
Friday | 10:00 am

Behavioral Health Help Line

833-773-2445 (BHHL)

masshelpline.com

Available 24 hours a day, 365 days a year by phone, text and online chat.

Connecting individuals and families to the full range of treatment services for mental health and substance use offered in Massachusetts, including outpatient, urgent, and immediate crisis care.

Emergency Services Program/Mobile Crisis Intervention (ESP/MCI)

1(877) 382-1609 | enter your zip code after the prompt

If you or a family member are experiencing a mental health or substance use disorder crisis, this service is available 24 hours a day, 7 days a week, 365 days a year. Anyone may contact ESP/MCI for assistance. ESP can help with intervention, stabilization, mental health, pharmacological support, and substance abuse services.

SAMHSA's National Helpline

1-800-662-HELP (4357)

SAMHSA's National Helpline is a free, confidential, 24/7, 365-day-a-year treatment referral and information service (in English and Spanish) for individuals and families facing mental and/or substance use disorders.

Adult Education | Career Services | Resume

Valley Collective Adult Services

11 Executive Park Drive
North Billerica, MA 01862
(978) 528-7826

Valley Collaborative's job development team has over 100 years combined experience in building community business partnerships and working to assist people with disabilities in finding and secure competitive and supported employment.

LARE Training Center

American Training, Inc.
6 Campanelli Drive
Andover, MA. 01810
978-685-2151

Offering HI-SET and ESOL classes with open enrollment. Also offering certificate programs for medical assistant, phlebotomy, CNA/Home Health Aide, business technology and electromechanical assembly. Certificate programs range from 4 weeks to 43 weeks. Eligibility is determined by the school and includes assessment test and TABE testing for English and Math skills.

Consumer Teamwork-Secure Jobs Program

17 Kirk Street
Lowell, MA
Monday – Friday | 8:30am – 5:00pm
Contact: Gladys Santiago
978-654-5673
gsantiago@commteam.org

The Secure Jobs program helps people achieve the long-term objective of self-sufficiency and permanent housing. In addition to providing clients with personalized employment services, our Secure Jobs staff works with the client to remove barriers to success by linking participants with childcare resources, transportation to and from training programs, helping navigate options for people who have challenges with CORIs, and providing skills training, job readiness training, and job search services. *Has options to help with resumes!*

MassHire-Lowell Career Center

107 Merrimack St.

Lowell, MA

(978) 458-2503

Career Advisors help many job seekers find a career path that leads to in-demand jobs. Some services provided include:

- Job Search Assistance
- Career Guidance
- Development of Goal Setting and Action Plans
- Facilitation of Training Options
- Resumé Critiques
- Occupational and Industry Information
- Referrals to Alternative Resources

English At Large Career Readiness (for Immigrants and new English Speakers)

781-395-2374

info@englishatlarge.org

The Career Access Lab (CAL) provides comprehensive career readiness support to job seekers and those looking to advance their careers. This 15 week course will help with resumes, networking skills, linkedin, and more.

Need an outfit for an interview?

Dress For Success: 989 Commonwealth Avenue, Boston, MA – Ask English at Large for a referral and WOMEN can receive business clothing free of cost from a trained stylist.

Tailored for Success: 587 Pleasant St, Malden, MA 02148 – Will dress MEN and WOMEN – ask English at Large for a referral and you can go and receive business clothing free of cost.

Consumer Protection

MassGov-File a Consumer Complaint

Attorney General's Consumer Advocacy & Response Division Consumer Hotline

(617) 727-8400

Monday-Friday | 8:00am-4:00pm

You should file a complaint if you are having a problem with a business and need help to resolve that problem. The most common issues the AG's office deals with include but are not limited to:

- Defective products
- Car sales and financing
- Business closures
- Debt collection
- Shut off of unregulated utilities

MCC Law Center Local Consumer Program (LCP)

33 Kearney Square

Lowell, MA 01852

(978) 656-3342

Monday-Friday | 11:00am-4:30pm

lawcenter@middlesex.mass.edu

The MCC Law Center Local Consumer Program works in cooperation with the Massachusetts Attorney General's office to help resolve consumer complaints by telephone mediation. MCC Law Center Local Consumer Program staff review all incoming consumer complaint forms for completeness and appropriateness for advocacy. A copy of the complaint form and letter are sent to the business requesting a written response and a Consumer Assistant is assigned to the case. This program is free to all.

Counseling and Mental Health Agencies

Call2Talk

DIAL 9-8-8

508-532-CALL (2255)

413-505-5111

211 ext. 25

text C2T to 741741

Call2Talk is a mental health, emotional support, and suicide prevention program run by Mass211. It operates 24/7 and provides confidential, compassionate listening to assist people – including those who may be despondent or considering suicide – during stressful times.

NAMI (National Alliance of Mental Illness) Greater Lowell

(617)580-8541

namigreaterlowell@gmail.com

There are currently no meetings hosted by the NAMI of Greater Lowell. Their website offers a plethora of resources though about mental illness and the types of support that are available. Also, using the “View all upcoming events in Massachusetts” option on the right side of the page gives you some options of other meetings, both in person and virtual.

Learn to Cope

lrc@learn2cope.org

Learn to Cope is a peer-led network that offers support, resources, education, and hope for family members and friends who have loved ones affected by substance use disorder.

Most virtual meetings are held Monday through Thursday 7 to 8:30pm EST. There are currently no in-person meetings in Tewksbury (the closest meet-up to Billerica). There are virtual meetings from Tewksbury on Wednesdays at 7:00 pm.

DBSA Lowell (Merrimack Valley)

Lowell First Church of The Nazarene

1195 Varnum Avenue

Lowell, MA

Contact Chris: (978) 743-9614

Meetings are Thursdays | 7:00 pm-8:30 pm

DBSA Merrimack Valley's mission is to improve the lives of people living with mental illness.

Our meetings are open to anyone who suffers from the symptoms of a mood disorder, and their families and friends. We are not professionals, we cannot tell you what to do -- It is a supportive, trustworthy, respectful, nonjudgmental atmosphere to share strategies, tips, and experiences to help others cope successfully with the effects of mental illness.

Behavioral Health Help Line

833-773-2445 (BHHL)

masshelpline.com

Available 24 hours a day, 365 days a year by phone, text and online chat.

Connecting individuals and families to the full range of treatment services for mental health and substance use offered in Massachusetts, including outpatient, urgent, and immediate crisis care.

Move 4Ward

Call 2-1-1 or (877) 211-6277

Move 4ward is a support group for women who have lost a spouse or life partner to suicide. Meetings are held on the last Wednesday of every month, from 6:00 PM - 7:00 PM via zoom

LOSSteam

www.lossteammetrowest.org

Contact: Barbara Brunzell

bbrunzell@me.com

The program involves a team of first responders who go to the scene of a suicide and provide support and referral for those bereaved by suicide. The goal has been to shorten the elapsed time between the death and survivors finding the resources they feel will help them cope with this devastating loss. Even though LOSSteam is primarily located in the Metro West area they do support others outside this area, but in an extended support capacity. Reach out to Barbara Brunzell with any questions.

Emergency Services Program/Mobile Crisis Intervention (ESP/MCI)

1(877) 382-1609 | enter your zip code after the prompt.

If you or a family member are experiencing a mental health or substance use disorder crisis, this service is available 24 hours a day, 7 days a week, 365 days a year. Anyone may contact ESP/MCI for assistance. ESP can help with intervention, stabilization, mental health, pharmacological support, and substance abuse services.

Survivors of Suicide Loss Meeting

19 Foster St.

Littleton, MA (about 20/30 minutes from Billerica)

Contact: Barbra Whitcomb

978-486 4928 | barbarawhitcomb@msn.com

This group meets on the second and fourth Monday of every month. Aimed at adults who have lost a loved one to suicide. Use the link above [afsp.org] to search for more suicide loss support groups (many are virtual).

Domestic Violence Assistance | Sexual Assault

SafeLink

(877) 785-2020

Call SafeLink for:

- Safety planning resources for survivors to learn how they and their families can stay safe.
- A safe and confidential space in which to talk about your relationship or someone else's.
- A direct connection to domestic violence programs across Massachusetts.
- Referrals to local domestic violence and other community resources.
- Support and resources for anyone who is concerned about a victim of domestic violence.
- Information about domestic and dating violence.

Reach-Beyond Domestic Violence

(800) 899-4000

Provides emergency shelter, supportive services, and advocacy for individuals and families experiencing domestic violence.

Saheli

iMessage/text/WhatsApp: 1-781-999-1506

Bilingual helpline: 866-472-4354

Saheli offers non-judgmental & culturally sensitive domestic & sexual violence services that are vital to the well-being of South Asian and Arab immigrant survivors and their children. Saheli offers housing assistance, mental health resources, and legal services and advice to survivors and their families.

Center for Hope and Healing

15 Hurd Street

Lowell, MA 01852

978-452-7721

Hotline: 800-542-5212

- Provides 24-hour hotline for victims of rape and/or sexual assault
- Educational workshops on Sexual Harassment and Teen Rape Awareness
- Free counseling for 12 weeks for survivors
- Support groups
- Bilingual services available (Spanish, Portuguese and Khmer)

Alternative House

P.O. Box 2100
Lowell, MA 01851
978-937-5777

For immediate assistance, please call our 24-hour hotline at: 1-888-291-6228

Offering services to victims of intimate partner violence. Provides emergency shelter, safe housing, transitional housing, education, outreach, youth teen programs, teen dating violence prevention, bullying prevention, legal and housing services.

Translations available in Spanish. Also provides fee-based, supervised visitation Centers in Lowell (Tuesday – Saturday).

Centro De Recursos Para Mujeres Program De Violacion Domestica

599 Canal Street
Lawrence , MA

(20/30 minutos en auto O ruta de autobús 24 desde la parada Kennedy Center-Broadway y Lowell st)
Numero de Emergencies 24 horas 978-685-2480

Numero de Emergencia 24 horas (Intervencion en crisis, consejeria, informacion, y referencias;) Refugio De Emergencia; Ayuda Legal (Asistencia en la corte, crisis de vivienda y beneficios de asistencia publica;) Apoyo y consejeria, Grupos De Apoyo Imformacoín y referencia, Referencia Para Servicios en Crisis de Violacion (Para mujeres maltratada que tambien son victimas de violacion y asalto sexual, servicios para crisis de violacion disponible.)

Elderly and Disabled Support

Billerica Council on Aging

25 Concord Rd
Billerica, MA
01821
978-671-0916

The Billerica Council on Aging is the primary resource for aging services in Billerica, MA. They also offer information on local, state, and national services that can help you navigate the system of elder care in Massachusetts.

Community Caregivers

communitycaregiversus@gmail.com

A group of caring volunteers who assist the elderly & disabled.

- Grocery shop
- Pick up meds from pharmacy
- Mow lawn or yard clean up
- Run errands around town
- Small household handy man tasks

Free Smoke Alarm Program by the RedCross

1-800-564-1234

The Red Cross and its partners can test existing smoke alarms and install up to three free smoke alarms for those that need them.

Emergency Housing

Community Teamwork Emergency Housing Assistance

(866) 584-0653

Provides emergency shelter and supportive services to families who are experiencing housing instability due to loss of housing or fleeing domestic violence. This program assists with finding permanent housing options.

Lowell Transitional Living Center

(978) 459-9888

info@ltlc.org

193 Middlesex St. Lowell, MA

Lowell Transitional Living Center is an emergency shelter for unaccompanied individuals over 18 years of age experiencing homelessness. In addition to emergency shelter, LTLC provides case management and referrals to community-based resources.

Intakes for emergency shelter placement are completed between 10:00 am and 3:30 pm.

Christ Church United

978-459-9631

180 East Merrimack St.

Under the Oak is a day shelter that is Christian based and located at Christ Church United in Lowell, Ma. UTO is open every Wednesday from 11am till 2pm.

NAMI Compass Helpline (National Alliance on Mental Illness)

617-704-6264 or 1-800-370-9085

compass@namimass.org

Contact the NAMI Mass COMPASS Helpline. COMPASS is available Monday through Friday, 10 am – 6 pm.

Mass Gov-Find Emergency Shelter

(866) 584-0653

Monday-Friday | 8:00am-5:00pm

Department of Transitional Assistance

131 Davidson Street

Lowell, MA

(978) 446-2400

Apply in Person for emergency housing, meet with a homeless coordinator. You should bring documents proving your identity and the relationship between your family members.

NAMI Compass Helpline (National Alliance on Mental Illness)

617-704-6264 or 1-800-370-9085

compass@namimass.org

You can contact Compass about finding peer and family support, accessing mental health treatment, insurance issues, housing programs, help with employment and way more. Contact the NAMI Mass COMPASS Helpline. COMPASS is available Monday through Friday, 10 am – 6 pm.

Immigration / ESOL

Abisi Adult Education Center

(978) 937-8989

gforman@lowell.k12.ma.us.

408 Merrimack Street

Lowell, MA 01854

We are an official Test Center for GED (computer only) and HiSET (Paper and Computer Based) Exams for Massachusetts residents.

ESOL Class Registration for Fall Classes will open on July 1, 2024. A link to the registration form will be available at that time.

HSE Class Registration for Fall Classes will open on August 1, 2024.

All classes will begin in September.

Lowell Library Citizenship Corner

- Preparing and Practicing for the Citizenship Test
- Online U.S. Citizenship Preparation Resources
- [USAHello](#)- general information on the N-400
- [USA Learns](#)- preparation for all aspects of the naturalization interview.

New Reader Titles

Located behind the reference desk on the opposite side of the Test Prep Books.

English At Large

781-395-2374

info@englishatlarge.org

English at large helps communities around Boston (including Billerica) in finding resources, tutoring, and conversation groups.

[Program for Refugee Learners \(PRL\)](#) - EAL offers a Beginner English Class. This 12-week, online course provides instruction in basic English used every day, as well as information about local resources and activities common in daily American life. The curriculum is

designed for Beginner English learners who have literacy skills in their native language as well as refugees who may be unfamiliar with the American (Roman) alphabet. This is an online class and is offered to learners who live anywhere in Massachusetts.

Family Support Programs

Mass Gov Child Care Search

Search for childcare options geographically. Also useful for parents who have children currently in childcare and would like to check to make sure that their chosen centers have passed inspections.

JRI In-Home Behavioral Services

Kate Engel, LMHC
Program Director
Merrimack Valley Office
227 Chelmsford Street, Suite 13C
Chelmsford, MA 01824
(978) 682-7289

In-Home Behavioral Services offer support to a youth who has a challenging behavior that interferes with everyday life. Services are provided with a behavioral approach by a team skilled in treating difficult behaviors. *Must be enrolled in MassHealth.*

Catholic Charities Boston (Family Support Services-Lowell)

617-451-7984

The Family Support Services Program is an in-home and community visitation and family support service that supports (Department of Children and Families) families and children. This program consists of Family Support Specialist who teach parents to become more active, responsible, and supportive to their children's needs.

Food and Clothing

Billerica Food Pantry

(978) 357-7560 | (978) 987-4384
billericapantry@gmail.com

For the current distributions, the Pantry will distribute food items to clients by a drive-through pickup procedure. To facilitate this, we are requiring clients to RSVP so sufficient food can be ordered and available to distribute to neighbors in need.

Catholic Charities Merrimack Valley

70 Lawrence Street
Lowell, MA 01852
978-454-9946

The food pantry is open to anyone in need. When possible, please bring proof of name and address, such as from a bill, bank statement, driver's license, or lease, and name and addresses of other household members.

Monday-Thursday | 1:00pm-3:30 pm

Department of Transitional Assistance

131 Davidson Street
Lowell, MA
(978) 446-2400

DTA's local office lobby is open for services, including new self-service options. You can use our phones, copiers, or kiosks to apply for benefits or manage your case. DTA staff and interpreters are available to assist you.

The Department of Transitional Assistance can also help with SNAP, EBT, TAFDC, and EAEDC benefits. You can also access these services through the DTA Connect website:

DTAConnect.com

Salvation Army Food Pantry – Lowell Corps

150 Appleton Street
Lowell, MA
978-458-3396

Monday, Wednesday, Friday | 9:00 am – 11:00 am

Wednesday evening hours | 3:00 pm – 6:00 pm

Our food pantry is open to all.

Fuel Assistance

Massachusetts home energy assistance program (HEAP)

Cold Relief Heatline: (800) 632-8175

Community Teamwork (our local LIHEAP agency)

126 Phoenix Ave

Lowell, MA

(978) 459-6161

A free resource to help eligible households pay a portion of winter heating bills. Eligibility for home energy assistance is based on several factors, including but not limited to household size and combined gross annual income of household members. Homeowners and renters, including households whose cost of heat is included in rent, can apply.

Health Care

Billerica Council on Aging Health Insurance (SHINE)

25 Concord Rd
Billerica, MA
978-671-0916

The BCOA has in-person appointments available twice a month. You can schedule an in-person appointment at the BCOA by calling us at 978-671-0916 or you can contact AgeSpan at 978-946-1374 to reach a SHINE counselor.

SHINE counselors are dedicated community volunteers who are trained and certified by the Executive Office of Elder Affairs to explain many areas of health insurance including Medicare, Medigap, Medicare Health Maintenance Organizations (HMOs), prescription drug programs, MassHealth (Medicaid), and other health care assistance programs.

Brief MD - Apply for Mass Health and SNAP Programs

1500 District Avenue,
Burlington, MA
(508) 444-8851
info@briefmd.net

Our Mass Health and Health Connector Certified Assistant Councilors (CACs) are Available by appointment to assist you in enrolling, managing, and following up on your state and federal insurance needs, all in one place.

MassHealth Representative

<https://www.mass.gov/info-details/schedule-an-appointment-with-a-masshealth-representative>

Schedule an appointment with a MassHealth Representative virtually or by phone call.

Please note, we are offering phone and video appointments at this time.

If you are younger than 65 and want to complete an application over the phone, please call (800) 841-2900

Housing

Billerica Housing Authority

(978) 667-2175

The Billerica Housing Authority Board of Commissioners and staff are committed to providing safe, decent, sanitary housing for current BHA tenants and creating affordable housing opportunities for qualified and eligible Billerica residents.

Properties:

- 13 River Street (Greenwood Complex)
- 16 River Street (McCarthy Complex)
- Talbot School Apartments
- Parker House
- McColough House
- Family Housing

Resident Services (Billerica Housing Authority)

978-989-5487

Deb Imperioso, BHA Resident Services Coordinator through AgeSpan.

Available for residents needing assistance with housekeeping, shopping, transportation and referral for other services. Deb's office hours are Mondays, Tuesdays and Thursdays from 8:00 AM to 4:00 PM.

Community Teamwork Fair Housing Program

(978)654-5637

fairhousing@commteam.org

Community Teamwork's Fair Housing Program promotes fair housing throughout seventy cities and towns in Middlesex and Essex counties. Anyone involved in housing is eligible for assistance including tenants, homebuyers, landlords, owners, property managers, and anyone else providing housing related services. All assistance is provided at no cost.

Legal Services

Massachusetts Legal Finder Resource

An online tool to match the public with legal resources to fit their needs. Especially helpful is the “*Guide Me: I have a housing problem*” tool which will give patrons a short, personalized report about the next steps they can take.

Northeast Legal Aid

Lowell Office
35 John Street, #302
Lowell, MA 01852

Client Office visits by appointment only

In-Person Intake Hours Monday, Tuesday, Wednesday and Thursday 9am-4pm (for holidays In-Person Intake Hours are Fridays 9am-4pm). Intake staff are at lunch from 1pm-2pm.

Offering free high quality civil legal services to the poor and elderly in Northeastern Massachusetts.

Mediation

Middlesex Community College Law Center

33 Kearney Square
Lowell, MA 01852
(978) 656-3342

mediation@middlesex.mass.edu

The Middlesex Face-to-Face Mediation program works in cooperation with and is funded by the Massachusetts Attorney General's Office and the Massachusetts Office of Public Collaboration. The program is approved by the Massachusetts Trial Courts to provide mediation services in the District Court, Juvenile Court, and Superior Court. Mediation services are available free for all.

Notary Services

Town of Billerica Clerk's Office

365 Boston Road
Billerica, MA
(978) 671-0924

Monday-Friday | 8:30AM-4:00PM (call ahead for summer hours)

- A valid, government-issued photo identification is required.
- The document(s) CANNOT already have been signed nor dated.
- All signers must be present at the time of notarizing.
- The Notary is stating they have witnessed the document being signed.
- Documents in any language other than English will not be notarized at this facility.
- Notary Service is not available for deeds, mortgages, wills, living wills, living trusts, codicils, or depositions.

AAA-Lowell

585 Pawtucket Boulevard
Lowell, MA
(978) 937-3061

Monday-Friday | 9:00 am-5:00 pm

Saturday | 9:00am-1:00 pm

Free notary service for both members and non-members.

UPS Store

101 Great Road
Bedford, MA 01730
(781) 933-0260

Monday-Friday | 8:00 am-7:00 pm

Saturday | 9:00 am-5:00 pm

Sunday | 10:00 am-3:00 pm

Banks that May Offer Notary Services (call ahead):

- TD Bank | 449 Boston Rd | (978) 667-4106
- Bank of America | 464 Boston Rd | (978) 670-6424

- Lowell Five | 700 Boston Rd | (978) 452-1300

Transportation

Mass Ride Match Search

Dial 2-1-1 or visit mass211.org

A one-stop searchable directory of public, private and accessible transportation options in Massachusetts.

Town of Billerica Transportation Services (COA)

978-671-0916, ext 2003

- Billerica COA Volunteer Medical Transportation (Free)
Requires a 4 day notice.
- Billerica COA Van General (\$3 out of town/\$2 in town)
Requires a 7 day notice.
- Billerica COA Respite Program Companions (\$22.50 per hour)
Will drive and accompany elders to doctors' appointments and errands.
Available seven (7) days a week, must have service plan in place.

LRTA Road Runner Service

978-459-0152

Road Runner ADA paratransit service is available to people with disabilities unable to ride Lowell Regional Transit Authority (LRTA) Fixed Route Bus Services.

Veteran Resources

Veteran Crisis Line

Dial 988 then press 1

Text 838255

You're not alone—the Veterans Crisis Line is here for you. You don't have to be enrolled in VA benefits or health care to call.

Billerica Veteran Services Office

978-671-0968

Some things the VA Office can help with:

- Educate veterans on available resources to meet their unique challenges and health needs.
- Give direct service and support to Veterans by answering questions and recommending supportive resources.
- Guide and assist Veterans with VA disability claims.
- Administer Chapter 115 Assistance to eligible Veterans, dependents, and widows.
- Assisting returning Massachusetts Veterans with applying for state Welcome Home Bonuses.

MassHire-Lowell Career Center

107 Merrimack Street

Lowell, MA

(978) 458-2503

Veterans can find the employment services they need by working with our Veterans' Representative to find jobs, acquire skills and education, plan their career, attend workshops, and take advantage of our other resources.

Voter Registration

How can I register to vote?

By Mail: Mail-in registration forms are widely available. To obtain a mail-in registration form please call 617-727-2828 or 1-800-462-VOTE and a form will be sent to you, or you can download a National Voter Registration form. Mail the completed form to your local city or town hall. You should receive a confirmation notice in 2 to 3 weeks. If you do not, please contact your local City or Town Clerk to verify your voting status.

In Person: Go to any registration location and complete an affidavit of registration, which must be answered truthfully under the penalty of perjury. The questions on the affidavit will include your name, residence and date of birth.

At the Registry of Motor Vehicles: The RMV will provide basic information from all license transactions to the Secretary of State's office for voter registration purposes.

Effective January 1, 2023, the [VOTES ACT](#) requires the RMV to remove the "opt out" for voting from the driver licensing application. Applicants that wish to opt out may contact their town/municipality directly. Information on all eligible applicants will automatically be sent to the Secretary of the Commonwealth (SoC) for voter registration. The option to decline to register to vote will be removed from the application (paper and online). In addition, the deadline to register to vote will be reduced from 21 days to 10 days before an election.